**Rules and Regulations**

We follow guidelines and legislation in order to operate successfully and be compliant within the industry protocols. For ease of reference and for your information, we have included some web-links that may be of use.

**Environmental Legislation and Rules**

<https://www.gov.uk/government/publications/small-sewage-discharges-in-england-general-binding-rules>

<https://www.gov.uk/search?q=septic+tanks>

Information regarding septic tanks and drainage

<https://www.ofwat.gov.uk/about-us/our-duties/>

(The economic regulator of the water sector in England and Wales)

<https://consult.defra.gov.uk/water/reform-regulatory-system-small-sewage-discharges/results/your-sewage-your-environment-leaflet-july-2015.pdf>

Department for Environment – Your Sewage, Your Environment

<https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/397173/ssd-general-binding-rules.pdf>

<https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/367016/ssd-reform-further-info-201410.pdf>

Reform of the regulatory system to control small sewage discharges from septic tanks and small sewage treatment plants in England Additional Information – October 2014

<https://www.gov.uk/permits-you-need-for-septic-tanks/general-binding-rules>

The Environmental Permitting (England and Wales) (Amendment) (England) Regulations 2014

**Financial Conduct Authority**

<https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/691890/CMR_-_Conduct_of_Authorised_Persons_Rules_2018__web_.pdf>

Claims Management Regulation Conduct of Authorised Persons Rules 2018

<https://www.fca.org.uk/print/consumers/using-claims-management-companies>

Expectations of FCA for CMC, outline guidelines on conduct and what CMC’s cover